



Frequently Asked Questions

- **Who will be taking care of my child?**

Your child will be cared for by our nursery team. Each team member has been interviewed and given a background check. We will always have a minimum of 2 caregivers in each room.

- **Can I check on my child during their time in the nursery?**

Parents are welcome to come any time to visit their child and check out for themselves the program we offer. Please check-in with your child's room volunteers for a parent visitor tag. If your child is anxious about you leaving him, you are welcome to come early or stay a few minutes to play with your child and get him settled. Be aware each time your child sees you, they may go through separation anxiety all over again.

- **What if my child cries when I leave him or her?**

Some children cry when separated from their parents, and most settle down within a few minutes after the parent has left the room. When a child cries, our caregivers first try to interest him/her in some toy or activity, or see if they respond better to a different caregiver. If a child continues to cry, then you will be contacted. We will work with you to help your child to become comfortable with being in our nursery. The most important thing you can do is to come every week, so your child has the chance to get familiar with the caregivers and feel comfortable among us.

- **How do you keep the nursery clean and safe?**

We realize that keeping a clean and safe environment for all our children is essential for a quality nursery. Because of that, we do the following:

- Gloves are worn for diaper changes.
- Fresh liners are put under each child during diaper changes.
- Toys that have been in their mouths are washed before allowing others to play with them.
- All toys and surfaces are wiped down with Clorox wipes and disinfectant spray after each nursery use. A cleaning crew is in several times during the week to clean the floors.

- **My child has special needs. Would your caregivers be able to handle them?**

If your child has special needs of any kind, feel free to talk to the Nursery Coordinator. We will set up time to talk and develop a Nursery Care Plan to meet your child's needs.

- **Will my child stay in the same Nursery room all year?**

In order to maintain safe ratios in each of the rooms and to provide age-appropriate learning materials, your child will be promoted within the Nursery based on his/her needs.

- **Will my child be given snack while in the nursery?**

Your child may be offered a snack unless parents specifically request otherwise.

- **What do I bring?**

When packing the diaper bag, please include and *label* the following items:

- 2 or 3 diapers and wipes
- a change of clothes
- Pacifier or favorite comfort item (i.e. blanket)
- bottle or cup of milk, formula, water or juice (this is a good practice even for mothers who nurse)

Please label all personal items with your child's name before arriving at the nursery.

- **What will my child learn?**

Your child will begin to learn and understand that God loves them. How do we do that? Through committed caregivers and an intentional plan that progresses as your child does.

- **What should I do if I have any additional questions, comments or concerns?**

Our goal is to ensure that parents are comfortable leaving their children in the care of the nursery staff during church services, Sunday school, and other events. For more information, call the Nursery Coordinator at 281-376-5773.

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